

## HOW TO RETURN



## RETURNS POLICY

1. Return postage is at the customers expense
2. Return your items within 30 days of purchase to receive a refund
3. Outside 30 days of purchase, customers will receive a store credit
4. Items must be in original condition and packaging
5. Do not write or stick shipping labels onto ABI product packaging
6. Use a separate postage bag or postage box
7. Damaged packaging will not be accepted as the product will be considered as unsaleable
8. Customers will be contacted within two days of reaching us to complete return

### RETURN ADDRESS :

ABI INTERIORS  
 Shop 3 / 128 Kortum Drive,  
 Burleigh Heads QLD 4220

## STILL HAVE QUESTIONS?

[sales@abi-international.com.au](mailto:sales@abi-international.com.au)

(07) 5520 2775

## RETURNS FORM

Please tick to acknowledge that you have read the returns policy on the left page.

ORDER #: \_\_\_\_\_

PLEASE TICK ONE:

NAME: \_\_\_\_\_

Online Order

CONTACT: \_\_\_\_\_

In-Store Order

## LIST THE ITEMS YOU ARE RETURNING

If unsure of your item, refer back to your invoice which has been emailed to you.

**ITEM NAME** If returning whole order, just write 'full order'

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### REASON CODES (please tick one):

Change of mind

Not as pictured

Faulty

Other: \_\_\_\_\_

### I WOULD LIKE (please tick one):

A refund

An exchange - please fill out the below for your exchange request

### EXCHANGE FOR:

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If exchange is not available, you will be contacted.